

HunterDouglas

Installation • Operation • Care



**Designer Roller Shades, and
Designer Screen Shades**
Standard and Cassette Cordless

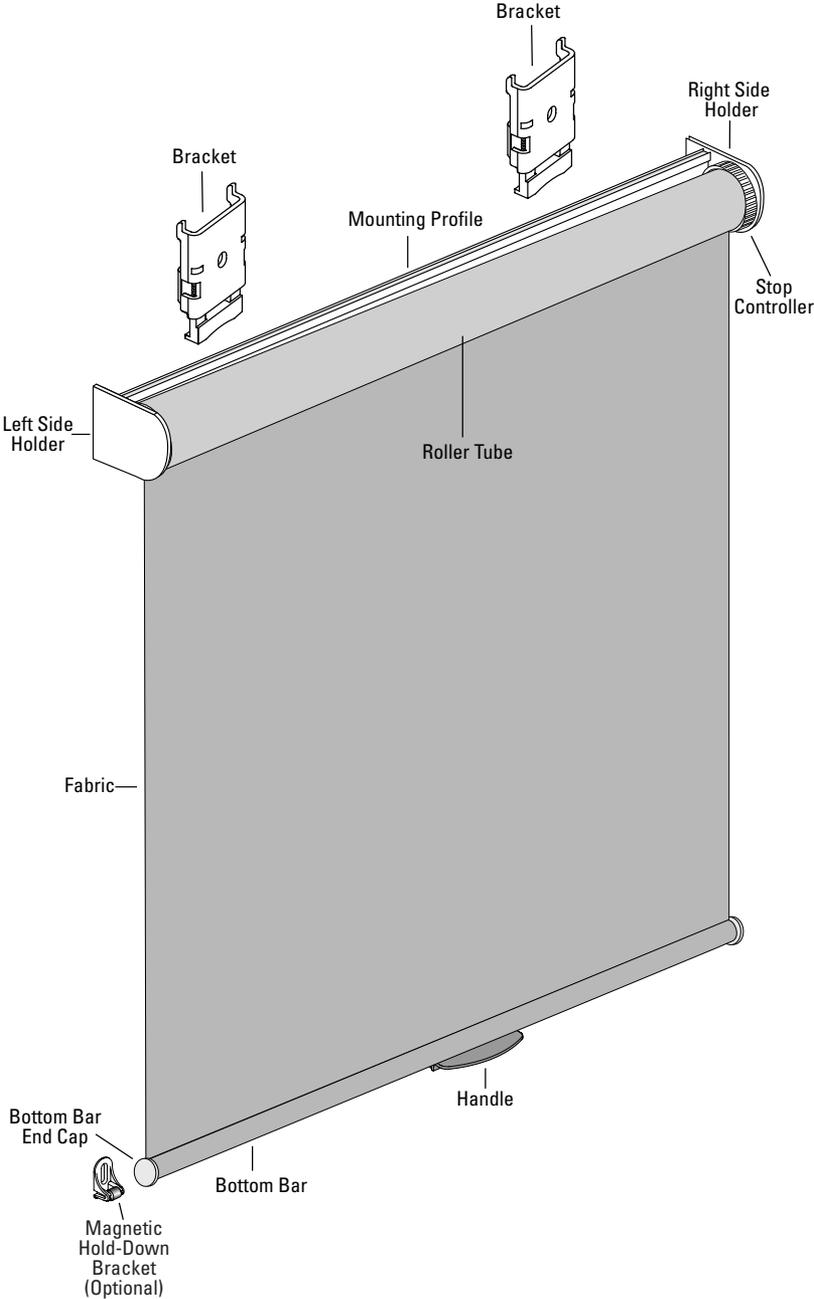
CONTENTS

GETTING STARTED	1
Product View – Standard Cordless Product View – Cassette Cordless	1
Tools and Fasteners Needed	3
Installation Overview.....	3
INSTALLATION	4
Mount the Installation Brackets — Inside or Ceiling Mount for Standard Shades ...	5
Mount the Installation Brackets — Outside Mount for Standard Shades.....	6
Mount the Installation Brackets — Inside or Ceiling Mount for Cassette.....	7
Mount the Installation Brackets — Outside Mount for Cassette	9
Install the Shade.....	10
Attach the Magnetic Hold-Down Brackets (Optional)	11
OPERATION.....	12
Operate the Shade.....	12
Shade Adjustment	12
TROUBLESHOOTING	14
CARE.....	16
Removing the Shade (If Necessary)	16
Cleaning Procedures	17
WARRANTY	18

Questions?

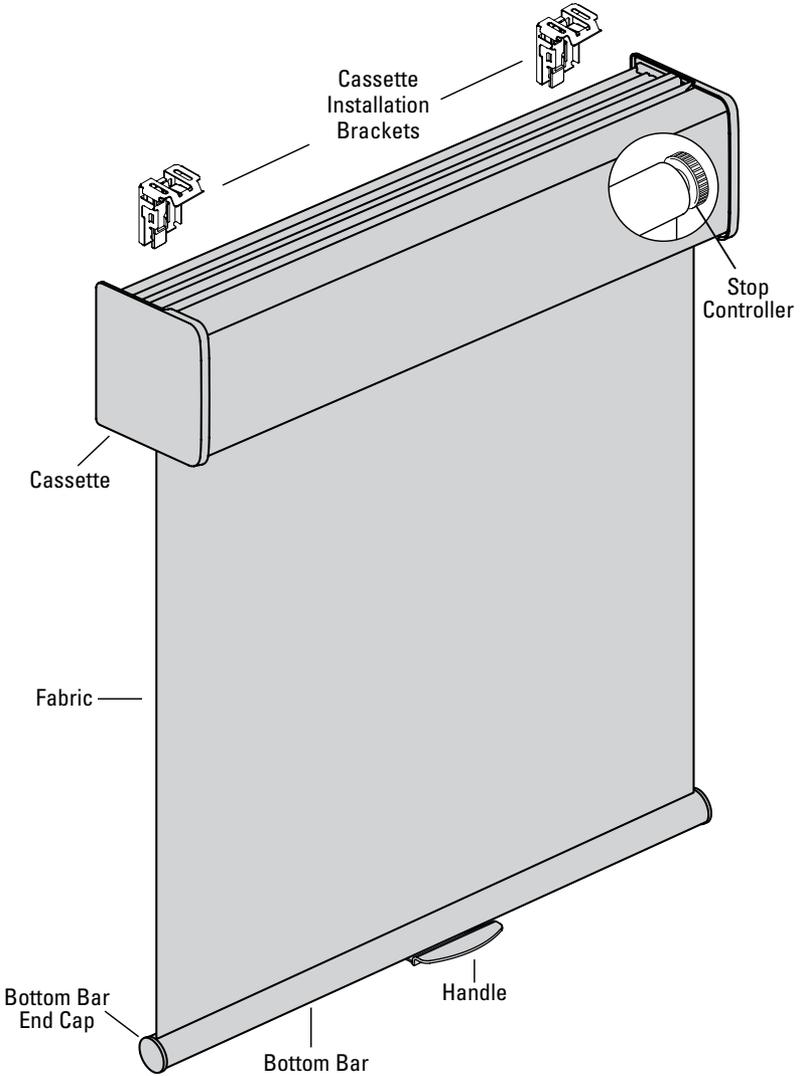
Contact Hunter Douglas Consumer Support at help.hunterdouglas.com.

Product View – Standard Cordless



GETTING STARTED

Product View – Cassette Cordless



Thank you for purchasing Hunter Douglas Designer Roller and Designer Scene Shades. With proper installation, operation, and care, your new shades will provide years of beauty and performance. Please thoroughly review this instruction booklet before beginning the installation.

Tools and Fasteners Needed

- Flat blade and Phillips screwdriver
- Level (laser level is recommended)
- Measuring tape and pencil
- Power drill, $\frac{3}{32}$ " drill bit and $\frac{1}{4}$ " hex driver

In addition, you will need fasteners designed to work with your specific mounting surface(s).

- **#6 Hex Head Screws (Provided).** Two $1\frac{1}{2}$ " screws are provided per installation bracket.



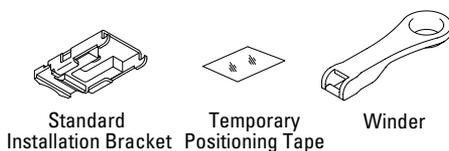
#6 x $1\frac{1}{2}$ "
Hex Head Screw
(Provided)

Installation Overview

- Your order will include installation brackets specific to your shade.
 - The number of installation brackets required varies with shade width, as shown in the tables below.

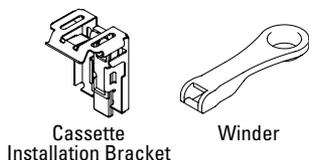
CAUTION: Keep the "Do not remove until installation" paper wrap in place, until the shade is completely installed. These instructions will remind you when to remove the wrap.

Standard Cordless Shades



Standard Cordless Shades	
Shade Width	Brackets Required
12" – 55"	2
55 1/8" – 79"	3

Cassette Cordless Shades

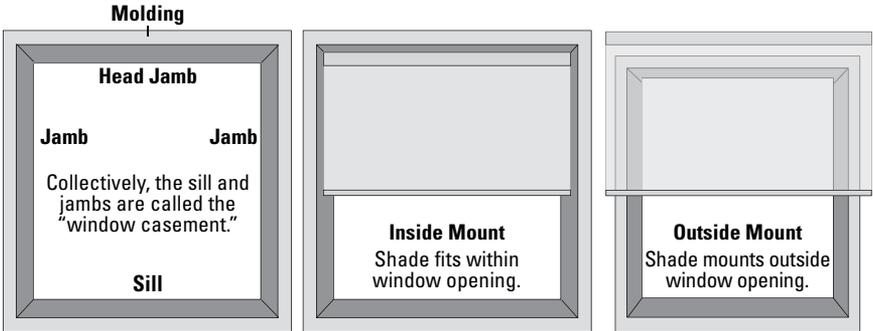


Cassette Cordless Shades	
Shade Width	Brackets Required
Up to 36"	2
36 1/8" – 72"	3
72 1/8" – 90"	4
90 1/8" – 120"	5

INSTALLATION

Mounting Types and Window Terminology

If the installation brackets are mounted correctly, the rest of the installation process will follow easily. To prepare for this important first step, review the mounting types and basic window terminology illustrated below.



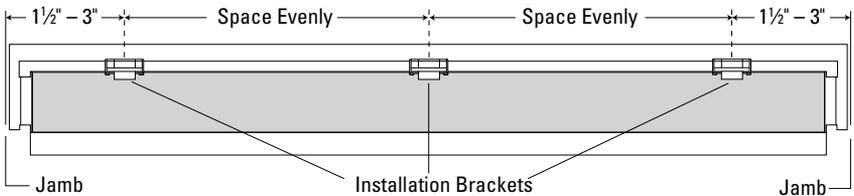
■ Refer to the appropriate page below based on your order:

- **Inside or Ceiling Mount for Standard Shades** – page 5
- **Outside Mount for Standard Shades** – page 6
- **Inside or Ceiling Mount for Cordless Cassette** – page 7
- **Outside Mount for Cordless Cassette** – page 9

Mount the Installation Brackets — Inside or Ceiling Mount for Standard Shades

IMPORTANT: To ensure the bracket is mounted properly, the white tab should be toward the room.

- Mark $1\frac{1}{2}$ " – 3" from each jamb for bracket location.
 - If more than two installation brackets came with your order, space additional bracket(s) evenly between the two end brackets and mark their location. Mount into wood whenever possible.



- Center the brackets on your marks and mark the screw holes.
 - The minimum depth required for mounting is $1\frac{5}{8}$ ". For fully recessed mounting, the mounting depth varies with the diameter of the fabric roll when the shade is fully raised.
- Use a $\frac{3}{32}$ " drill bit to drill holes for the mounting screws.
- White positioning tape pieces are provided to adhere to the bracket and assist in temporarily holding the bracket while securing it with both hands free.
- Attach the installation brackets using the screws provided.

IMPORTANT: The front edges of the installation brackets must be level and aligned to each other.



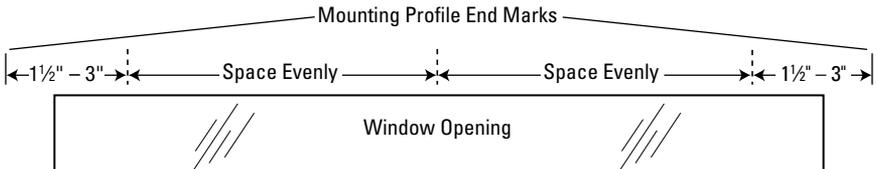
WARNING: Product is heavy. Mount into wood/metal studs or into concrete with concrete anchors. Drywall anchors are not recommended.

Proceed to "Install the Shade" on page 10.

INSTALLATION

Mount the Installation Brackets – Outside Mount for Standard Shades

- Center the mounting profile over the window opening at the desired height. Use a pencil to lightly mark each end of the mounting profile.
 - Alternatively, measure the width of the mounting profile and use that width to mark the mounting profile end points over the window opening.



- Mark $1\frac{1}{2}$ " – 3" from each end of the mounting profile.
 - If more than two installation brackets came with your order, space additional bracket(s) evenly between the two end brackets and mark their location. Mount into studs whenever possible.
- Center the brackets on your marks and mark the screw holes.
- Use a $\frac{3}{32}$ " drill bit to drill holes for the mounting screws.
- White positioning tape pieces are provided to adhere to the bracket and assist in temporarily holding the bracket while securing it with both hands free.
- Attach the installation brackets using the screws provided.

IMPORTANT: The rear of the brackets must be flush against a flat mounting surface. Do not mount brackets on curved molding.

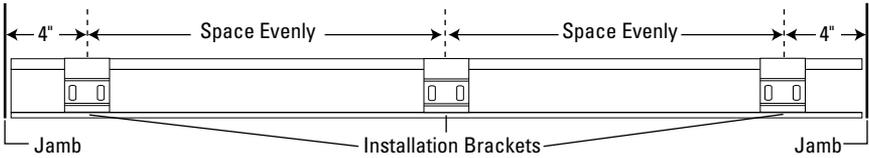


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Proceed to "Install the Shade" on page 10.

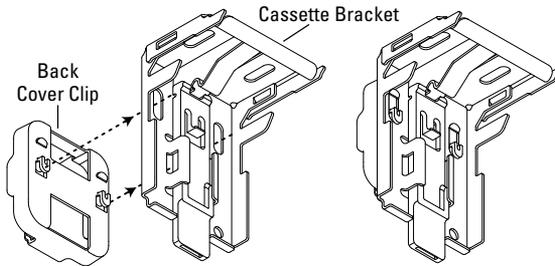
Mount the Installation Brackets — Inside or Ceiling Mount for Cassette

- Mark 4" in from each jamb for bracket location.
 - If more than two installation brackets came with your order, space additional bracket(s) evenly between the two end brackets and mark their location. Mount into studs whenever possible.



Install the Back Cover Clips (Optional)

- If you ordered shades with the back cover option, snap on each back cover clip that you received to the back of each installation bracket. This will ensure that the back cover remains straight and properly secured.
- Align the hooks of the clips to the slots in the bracket and snap down to secure the clip to the brackets.

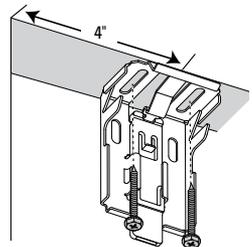


- **IMPORTANT:** Allow an additional 1/4" spacing between the clip and the window to install the back cover.
- Center the brackets on your marks and mark the screw holes.
 - The minimum depth required for mounting is 1 1/4" or 1 13/16" with back cover. For fully recessed mounting, 4 1/16" is required or 4 5/8" with back cover is required.
- Use a 3/32" drill bit to drill holes for the mounting screws.
- Attach the installation brackets using the screws provided.

IMPORTANT: The front edges of the installation brackets must be level and aligned to each other.



WARNING: Product is heavy. Mount into wood/metal studs or into concrete with concrete anchors. Drywall anchors are not recommended.

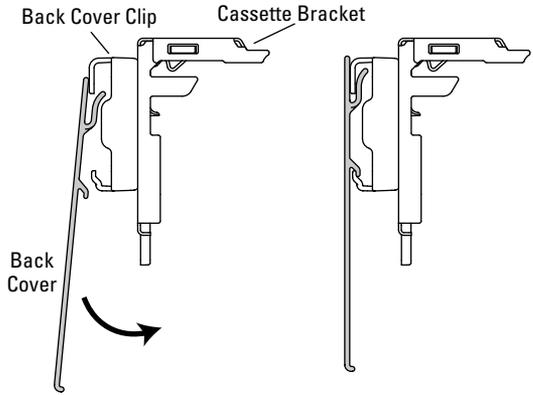


INSTALLATION

Install the Back Cover (Optional)

NOTE: For shades with the optional back cover, install the back cover onto the clips before installing the cassette into the brackets.

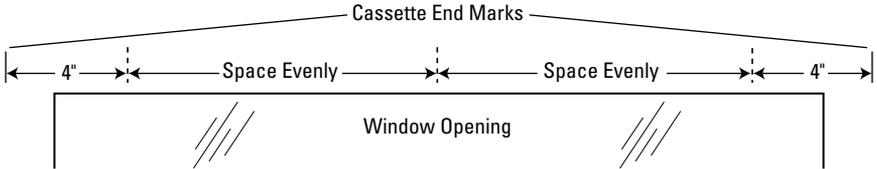
- Angle the back cover towards the window to hook the top feature of the back cover with the top tab of the clip.
- Rotate the back cover towards the room until the bottom feature snaps into the bottom tab of the clip.
- Check each clip and ensure the back cover is properly snapped and secured before proceeding to install the cassette.



Proceed to "Install the Shade" on page 10.

Mount the Installation Brackets – Outside Mount for Cassette

- Center the cassette over the window opening at the desired height. Use a pencil to lightly mark each end of the cassette.
 - Alternatively, measure the width of the cassette and use that width to mark the mounting profile end points over the window opening.



- Mark 4" from each end of the cassette.
 - If more than two installation brackets came with your order, space additional bracket(s) evenly between the two end brackets and mark their location. Mount into studs whenever possible.
- Center the brackets on your marks and mark the screw holes.

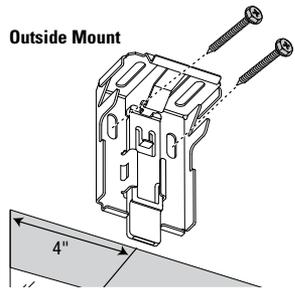
IMPORTANT: The rear of the brackets must be flush against a flat mounting surface. Do not mount brackets on curved molding.

- Use a 3/32" drill bit to drill holes for the mounting screws.
- Attach the installation brackets using the screws provided.

IMPORTANT: The front edges of the installation brackets must be level and aligned to each other.



WARNING: Product is heavy. Mount into wood/metal studs or into concrete with concrete anchors. Drywall anchors are *not* recommended.

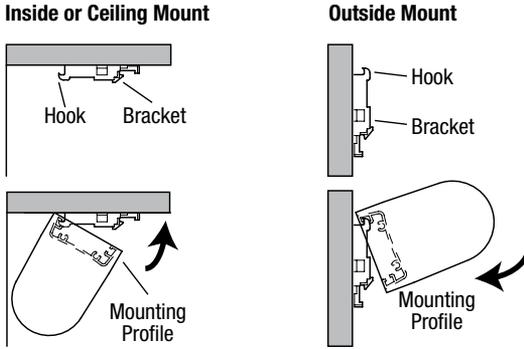


INSTALLATION

Install the Shade

Standard Installation

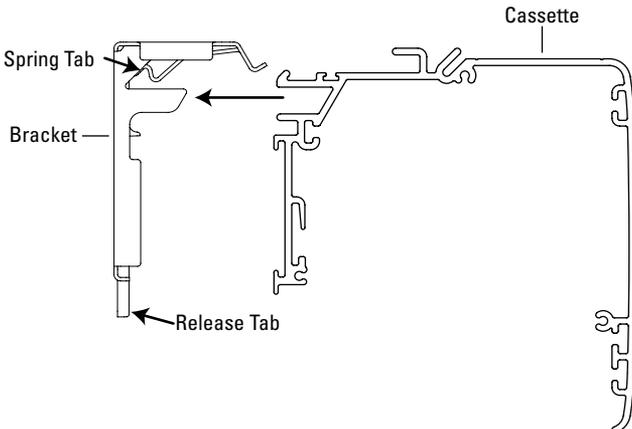
The groove on the top of the mounting profile fits into the hooks on the installation brackets.



- Install the shade into the installation brackets.
 - Hold the shade so the bottom bar fabric side faces you.
 - Hook the back groove of the mounting profile onto the hooks of the installation brackets.
 - Rotate the mounting profile toward the white tabs of the installation brackets. Push the set bar until tabs lock into place. You will hear a loud click when each bracket is securely in place.

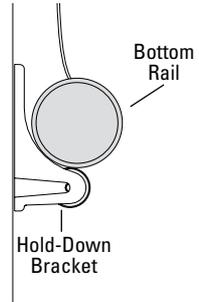
Cassette Installation

- Install the cassette straight into the bracket as shown to ensure the features on the bracket align with the open sections in the back of the cassette.
- Push the cassette back to snap the spring tab on the bracket.



Attach the Magnetic Hold-Down Brackets (Optional)

- Lower the shade.
- Place the magnetic hold-down bracket onto the bottom rail just inside the end cap, oriented as shown.
- Hold the bracket while opening and closing the shade slightly (it may be necessary to have someone assist you). Adjust the bracket to the best overall position using the mounting options shown below.



Outside Mount



Preferred



Alternate

Inside Mount

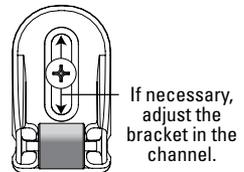


Preferred



Alternate

- Mark the screw location.
 - The screw should be placed in the middle of the channel. This will allow for adjustment.
- Drill the screw holes using a $\frac{3}{32}$ " drill bit.
- Attach the hold-down brackets to the mounting surface using the screws provided.
- If necessary, adjust the bracket location in the channel for best operation.



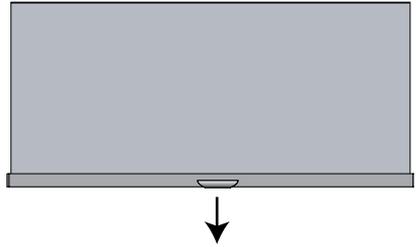
OPERATION

Operate the Shade

For better support and smoother operation, use the handle when raising and lowering the shade.

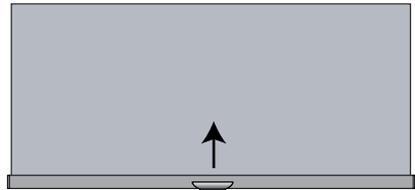
Lowering the Shade

- Pull down and release. The shade stops where released,



Raising the Shade

- Pull the shade down about an inch and release. The shade rises and stops.

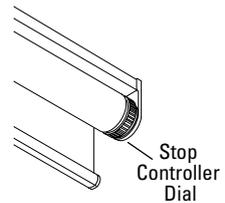


Shade Adjustment

Stop Height Adjustment

The upper level stop height can be adjusted on shades wider than 24". Generally, the shade stops when it is completely rolled up. By using a stop controller, the shade can be adjusted to stop before reaching the top. The stop controller is also useful for aligning multiple side-by-side shades.

- Completely roll up the shade.
- Turn the dial clockwise to lower the fabric level or dial counter-clockwise to raise the fabric level.
- Lower and raise the shade. Repeat the previous step until the stop height is at the desired level.



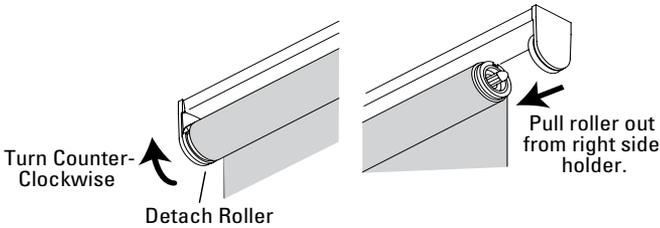
CAUTION: When the shade is pulled too hard, the bottom of the shade may flip over the top of the roller tube. To fix this, turn the roller tube manually by hand.

Speed Adjustment

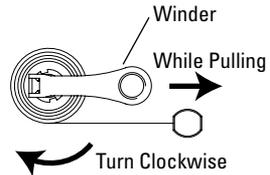
If slight changes in the speed are desired:

- Completely raise the shade.
- Turn the left side holder counter-clockwise until it stops.
- Remove the roller from the mounting profile by pulling it out from the right side holder.

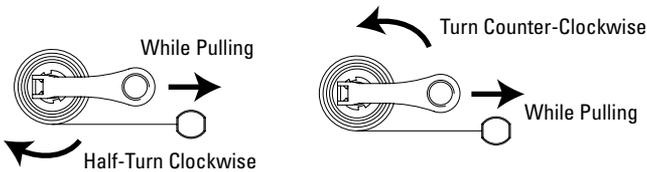
IMPORTANT: Remove the shade slowly with both hands.



- Lay shade on a flat surface.
- Place the winder onto the black knob on the left side of the roller.
- For faster roll-up:
 - Turn 1-2 times clockwise as pictured while pulling the winder.
- For slower roll-up:



- While pulling the winder, turn a half-turn clockwise, then turn 1-2 times counter-clockwise.



- Replace the roller by aligning it in the right side holder.
- Slide the left side black knob into the side holder. The red side of the knob should be facing up.
- Turn the left side holder clockwise until it stops.



WARNING: The winder does not turn if it is not pulled. Do not turn it more than two turns. Hold the winder securely, otherwise it may slip from the knob and cause injury.

TROUBLESHOOTING

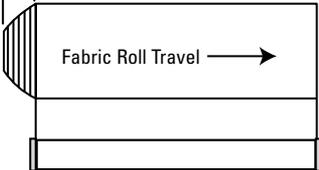
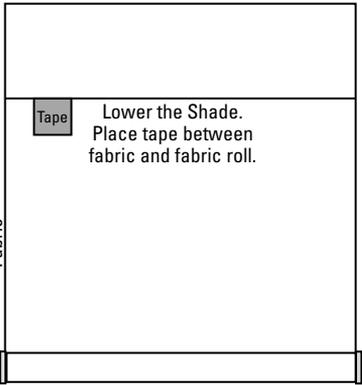
Troubleshooting

If your shade is not operating correctly:

- Refer to the following troubleshooting procedures for specific solutions for your shade.

If questions remain, please contact Hunter Douglas Consumer Support at help.hunterdouglas.com.

Problem	The shade does not roll up, or it rolls too slowly.
Solution	<ul style="list-style-type: none">■ Check that the mounting brackets are level.■ Roll-up speed can be adjusted. See "Speed Adjustment" on page 13.
Problem	The shade does not lower.
Solution	<ul style="list-style-type: none">■ Check that the window is square by measuring the diagonals.■ Check that the left side holder dial is closed. The shade will not operate if it is in the open position. <p>CAUTION: Do not disassemble or modify the mechanism inside the roll tube.</p>
Problem	I have several shades, and the side holders are different sizes.
Solution	<ul style="list-style-type: none">■ Shade holder size is determined by the length of the shade and size of the roll.
Problem	An opaque fabric panel is wrinkled, creased or is rippling.
Solution	<ul style="list-style-type: none">■ Apply heat for 30 seconds with a hair dryer 6" away from the shade to release the creases, wrinkles or ripples in the fabric.

Problem	The fabric is skewing as the shade is being raised.
Solution	<p>Adding tape to the fabric tube when the shade is fully lowered will help stop the fabric from skewing.</p> <ul style="list-style-type: none"> ■ Lower the shade to the fully closed position. ■ Lift of the fabric slight to place the tape between the fabric and tube. ■ Place the tape on the opposite end of the roll the fabric is skewing to. ■ Raise the shade to check for fabric skew. Repeat steps to add more tape if fabric skew still occurs. <div style="display: flex; align-items: center;">  <div style="margin-left: 20px;"> <p style="text-align: center;">Fabric Stair Stepping on Either End Indicates Skew</p>  <div style="display: flex; align-items: center; margin-top: 20px;"> <div style="writing-mode: vertical-rl; transform: rotate(180deg); margin-right: 5px;">Fabric</div>  </div> </div> </div>

Removing the Shade (If Necessary)

Standard Cordless Shade

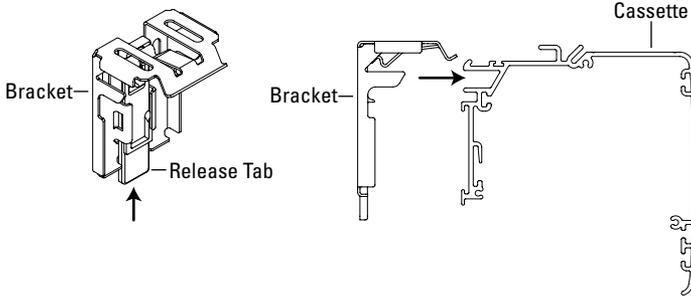
- Fully raise the shade.
- While holding the shade, push in the white tab on each bracket to release.

Cordless with Cassette Shade

- Fully raise the shade.
- While keeping one hand on the cassette at all times, push up on the plastic release tabs of the end bracket until you hear it click and see that it stays in place.

NOTE: Push up on the release tabs of the end brackets first and then on the center bracket(s).

- Place both hands in the middle of the cassette (along the front bottom) and pull straight out.



Cleaning Procedures

Hunter Douglas roller and screen shades are made from anti-static, dust-resistant materials which repel dirt and dust. The following options are available if your shade needs cleaning.

Dusting

- Regular light dusting with a feather duster is all the cleaning needed in most circumstances.

Vacuuming

- Use a hand-held vacuum with low suction for more thorough dust removal.

Compressed Air/Hair Dryer (Cool Setting)

- Use compressed air or a hair-dryer on a cool setting to blow dust and dirt off of shades.

LIFETIME GUARANTEE

The Hunter Douglas® Lifetime Guarantee is an expression of our desire to provide a thoroughly satisfying experience when selecting, purchasing and living with your window fashion products. If you are not thoroughly satisfied, simply contact Hunter Douglas at (800) 789-0331 or visit hunterdouglas.com. In support of this policy of consumer satisfaction, we offer our Lifetime Limited Warranty as described below.

COVERED

BY A LIFETIME LIMITED WARRANTY

- Hunter Douglas window fashion products are covered for defects in materials, workmanship, or failure to operate for as long as the original retail purchaser owns the product (unless shorter periods are provided below).
- All internal mechanisms.
- Components and brackets.
- Fabric delamination.
- Operational cords for a full 7 years from the date of purchase.
- Repairs and/or replacements will be made with like or similar parts or products.
- Hunter Douglas motorization components are covered for 5 years from the date of purchase.

Hunter Douglas (or its licensed fabricator/distributor) will repair or replace the window fashion product or components found to be defective.

NOT COVERED

BY A LIFETIME LIMITED WARRANTY

- Any conditions caused by normal wear and tear.
- Abuse, accidents, misuse, or alterations to the product.
- Exposure to the elements (sun damage, wind, water/moisture) and discoloration or fading over time.
- Failure to follow our instructions with respect to measurement, proper installation, cleaning, or maintenance.
- Shipping charges, cost of removal and reinstallation.

TO OBTAIN WARRANTY SERVICE

1. Contact your original dealer (place of purchase) for warranty assistance.
2. Visit hunterdouglas.com for additional warranty information, frequently asked questions, and access to service locations.
3. Contact Hunter Douglas at (800) 789-0331 for technical support, certain parts free of charge, for assistance in obtaining warranty service, or for further explanation of our warranty.

NOTE: In no event shall Hunter Douglas or its licensed fabricators/distributors be liable or responsible for incidental or consequential damages or for any other indirect damage, loss, cost, or expense. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Different warranty periods and terms apply for commercial products and applications.

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hunterdouglas.com