HunterDouglas

Installation • Operation • Care

Vignette® Modern Roman Shades Stacking Style

EasyRise™ and LiteRise® Operating Systems

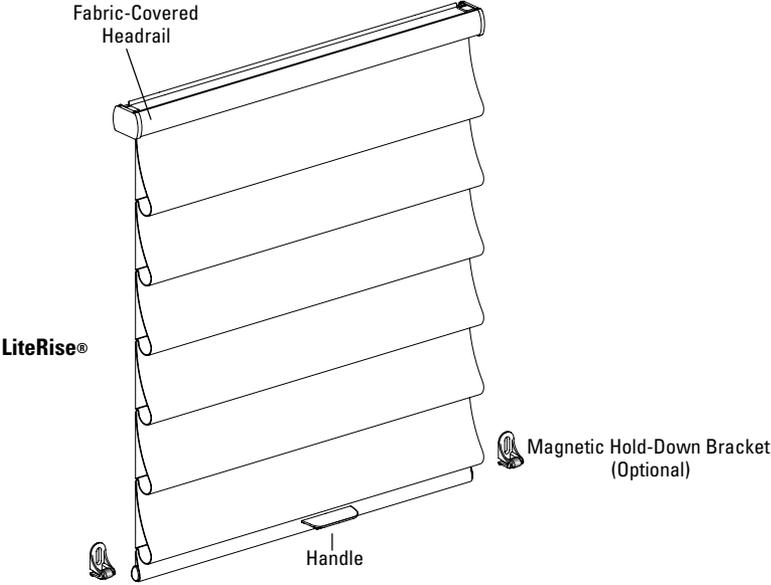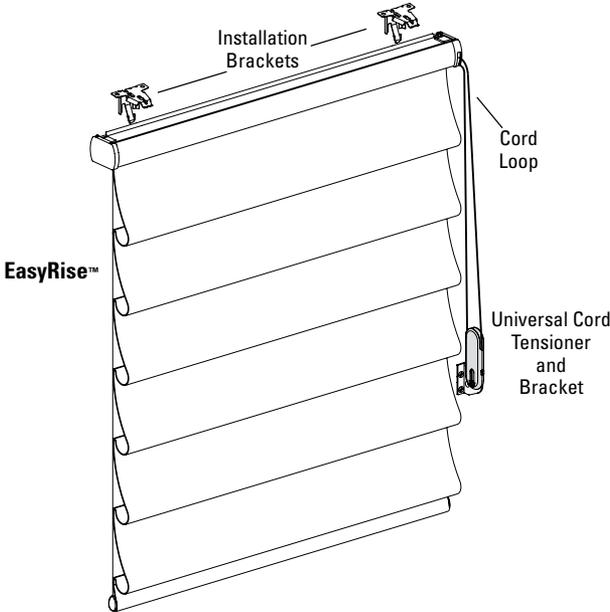# CONTENTS

Questions?

Contact Hunter Douglas Consumer Support at help.hunterdouglas.com.

Product View — Stacking Style Shades

Installation Brackets

Cord Loop

EasyRise™

Universal Cord Tensioner and Bracket

Fabric-Covered Headrail

LiteRise®

Magnetic Hold-Down Bracket (Optional)

Handle

Product View — Stacking Style Top-Down/Bottom-Up Shades

Headrail

Middle Rail

**LiteRise®
Top-Down/Bottom-Up**

Handle

Cord
Loop

**EasyRise™
Top-Down/Bottom-Up**

Universal Cord
Tensioner
and
Bracket

Magnetic
Hold-Down
Bracket
(Optional)
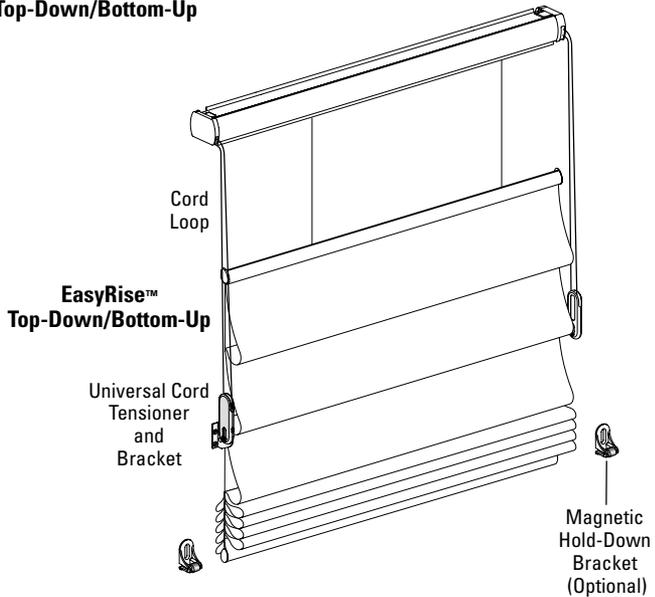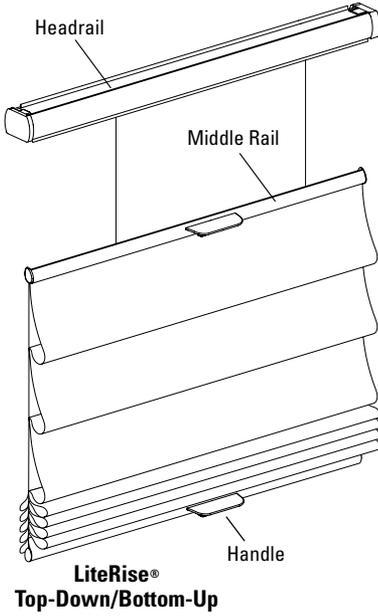
Product View — Stacking Style Two-On-One Headrail Shades

Installation Brackets

EasyRise™

LiteRise®
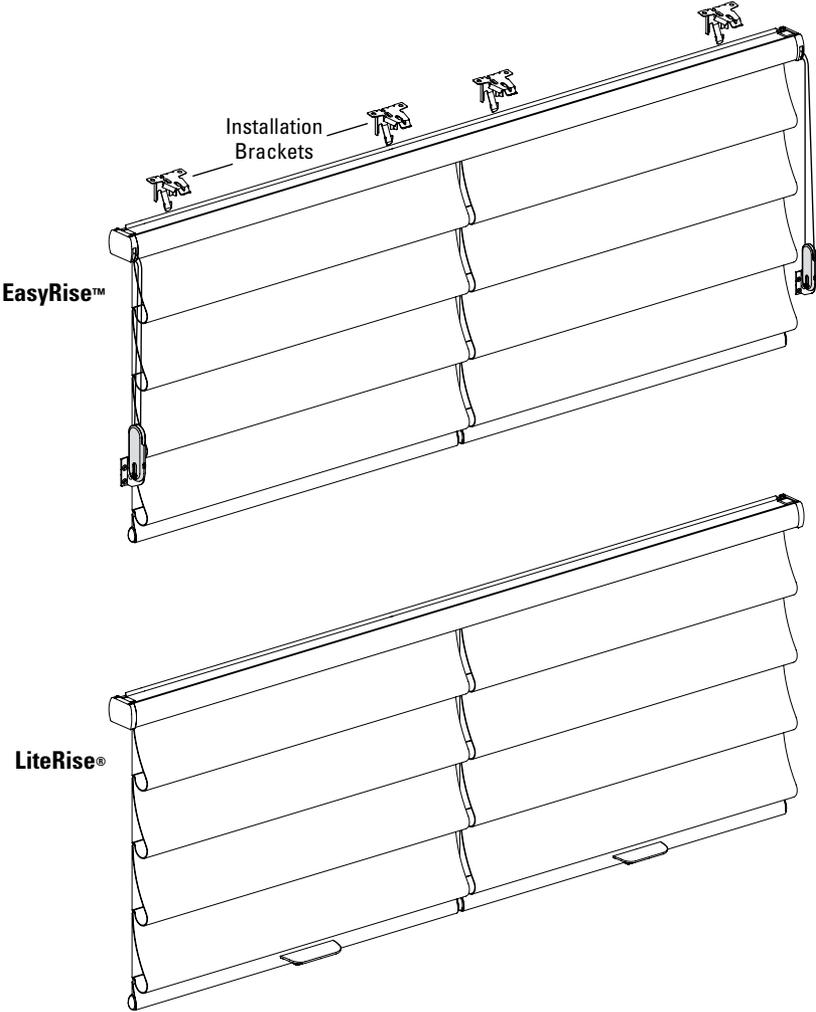
GETTING STARTED

Thank you for purchasing Hunter Douglas Vignette® Modern Roman Shades. With proper installation, operation, and care, your new shades will provide years of beauty and performance.

Please thoroughly review this instruction booklet and the enclosed packing list before beginning the installation.

Tools and Fasteners Needed

- ■ ¼" hex, Flat blade screwdrivers
- ■ Measuring tape and pencil
- ■ Level (laser level is recommended)
- ■ Power drill, ³⁄₃₂" drill bit, and ¼" hex driver

In addition, you will need fasteners designed to work with your specific mounting surface(s).

- ■ **#7 Hex Screws, Square-Drive Head (Provided).** Two 1½" screws are provided per installation bracket.

- ■ **Longer Hex Head Screws (Not Provided).** If using spacer blocks, use #6 screws long enough for a secure attachment. Add ½" length for each spacer block.

- ■ **Speed Nuts and Screws (Provided).** Extension brackets come with speed nuts and screws.

- ■ **Drywall Anchors (Not Provided).** Use drywall anchors when mounting into drywall.

#7 x 1½"
Hex Head Screw
(Provided)

Longer #6 Hex Head Screw
for Use with Spacer Blocks
(Not Provided)

#6 Flat Head Screw
for Use
with End Mounts
(Provided)

Speed Nut
and Screw
(Provided with Each
Extension Bracket)

Installation Overview

■ Your order includes the correct number of installation brackets for your shade width, as shown in the table.

Installation Bracket

End Mount Brackets
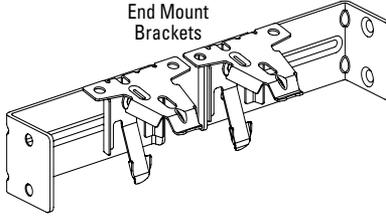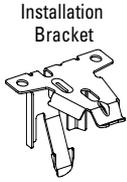
Shade Width	Brackets Required
12" – 38"	2
38⅛" – 72"	3
72⅛" – 96"	4
96⅛" – 120"	5
120⅛" – 140"	6

■ **Two-On-One Headrail Shades.** The appropriate number of installation brackets are provided for each panel.

Mounting Types and Window Terminology

If the installation brackets are mounted correctly, the rest of the installation process follows easily. To prepare for this important first step, review the mounting types and basic window terminology illustrated below.

Molding

Head Jamb

Jamb   Jamb

Collectively, the sill and jambs are called the "window casement."

Sill

Inside Mount
Shade fits within window opening.

Outside Mount
Shade mounts outside window opening.
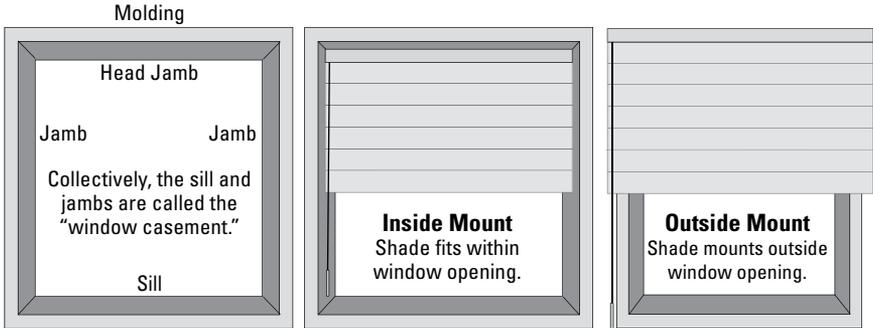
■ Refer to the appropriate page below based on your order:

Mount the Installation Brackets — Inside Mount

■ Mark 2" from each jamb for bracket location.

➤ If more than two installation brackets came with your order, space additional bracket(s) evenly between the two end brackets. Mount into wood whenever possible.

Installation Brackets

2"   Space Evenly   Space Evenly   2"

Jamb   Jamb
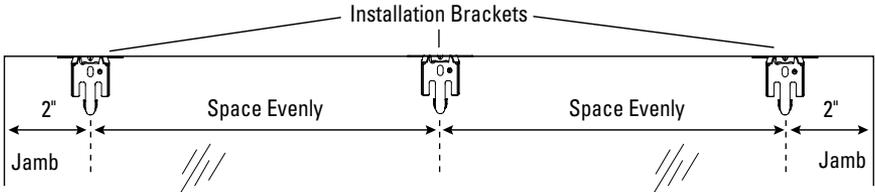
■ **Two-On-One Headrail Shades.** Place installation brackets 2" on each side of the panel split.

Panel Split

2"   Space Evenly   2"   2"   Space Evenly   2"

Window Opening

Headrail End Mark   Headrail End Mark
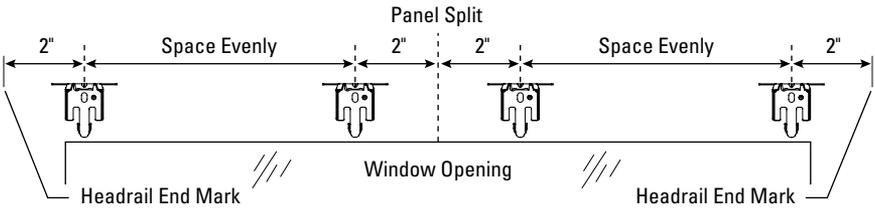
■ Center the brackets on your marks and mark the location of the screw holes.

➤ Allow $\frac{7}{8}$" space behind the brackets for the rear fabric fold clearance.

➤ The minimum casement depth required for installation brackets (including the rear fabric fold clearance) is $1\frac{1}{4}$".

➤ The minimum casement depth required for a fully recessed mount is 3".

Stacking Style Raised Folds

$\frac{7}{8}$"
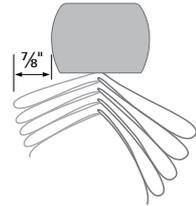
IMPORTANT: The front edges of the installation brackets must be aligned to each other.

■ Pre-drill the screw holes using a $\frac{3}{32}$" drill bit.

CAUTION: Use drywall anchors when mounting into drywall.

■ Use a level to check that the mounting surface is level. Shim (not provided) the brackets if necessary.

■ Attach the installation brackets using the screws provided.

2"

3" Fully Recessed Mounting Depth
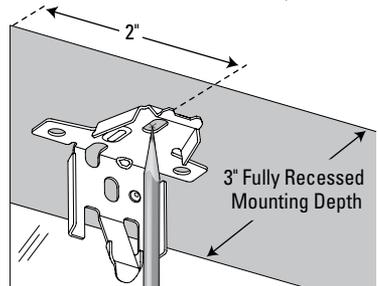
Mount the Installation Brackets — Outside Mount

IMPORTANT: Spacer blocks are recommended for the ⅞" rear fabric fold clearance (see spacer block attachment on page 10).

Stacking Style
Raised Folds

⅞"
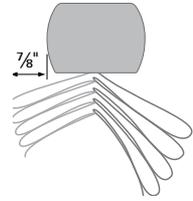
■ Center the shade over the window opening at the desired height. Use a pencil to lightly mark each end of the headrail on the mounting surface.

➤ Alternatively, measure the width of the headrail and use that width to mark the headrail end points over the window opening.

■ Mark 2" from each end of the headrail.

➤ If more than two installation brackets came with your order, space them evenly between the two end brackets and mark their location. Mount into wood whenever possible.
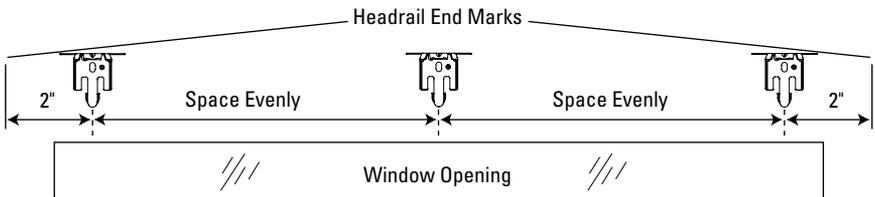
Headrail End Marks

2"   Space Evenly   Space Evenly   2"

Window Opening

■ **Two-On-One Headrail Shades.** Place installation brackets 2" on each side of the pane split.

2"   Space Evenly   2"   2"   Space Evenly   2"

Jamb   Panel Split   Jamb
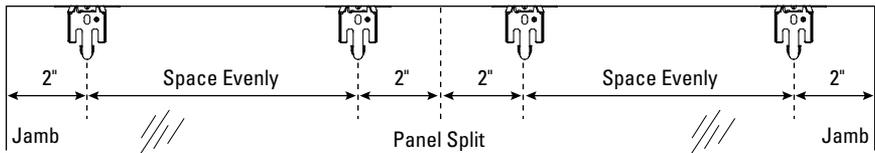
INSTALLATION

- Center the brackets on your marks, then mark each of the screw holes.

  - ➤ A minimum 1" flat vertical surface is required to mount the brackets.

  - ➤ The top of the installation brackets or extension brackets should be at the desired shade height. **The brackets must be level and aligned.**

  - ➤ When using extension brackets, mark two screw holes per bracket.
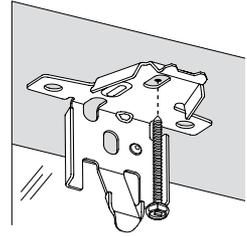
  CAUTION: The rear of the brackets must be flush against a flat mounting surface. Do <u>not</u> mount brackets on curved molding. Shim (not provided) the brackets if necessary.
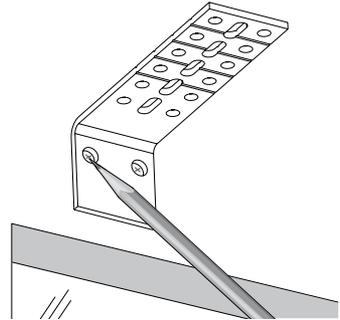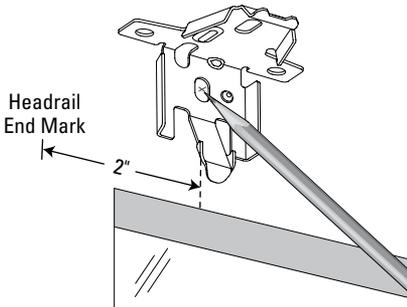
Headrail
End Mark

2"

- Pre-drill the screw holes using a ³⁄₃₂" drill bit.

  CAUTION: Use drywall anchors when mounting into drywall.

- Attach the installation or extension brackets using the screws provided.

  IMPORTANT: The front edges of the installation brackets must be level and aligned to each other.
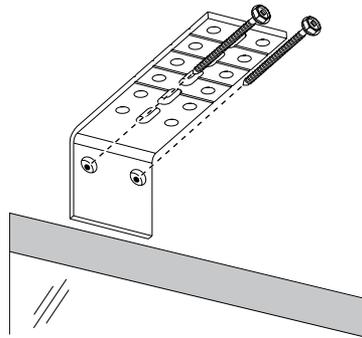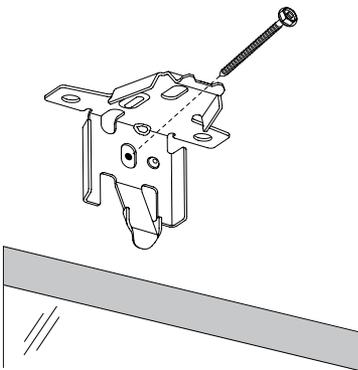
■ If using the recommended spacer blocks, first attach the installation bracket to a ½" spacer block before stacking additional spacer blocks together.

➤ A maximum of 1½" of spacer blocks per installation bracket is allowed.

➤ Insert the legs of the installation bracket into the tabs on the spacer block.

➤ Then rotate the installation bracket back.
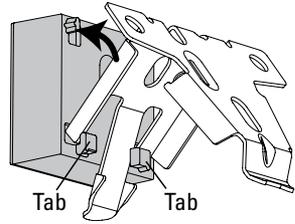
IMPORTANT: Spacer blocks are recommended to project the installation brackets away from the mounting surface for the ⅞" rear fabric fold clearance.

Tab   Tab

■ Attach the spacer blocks/installation bracket to a flat vertical mounting surface with #6 mounting screws long enough for a secure installation.

Installation
Bracket

Spacer
Blocks

■ If using extension brackets, attach an installation bracket to the underside of each extension bracket using the provided screws and speed nuts.

Speed Nut

Screw
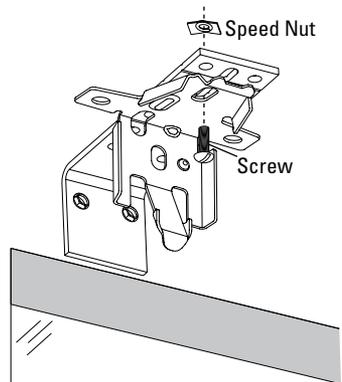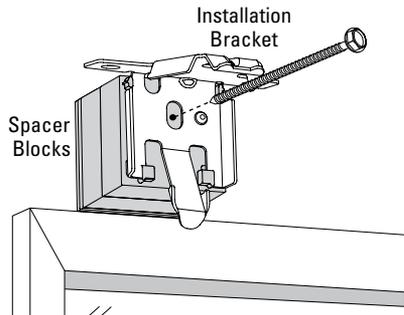
Proceed to "Install the Shade" on page 11.

Mount the Installation Brackets — End Mount

End mount the headrail when conventional mounting techniques will not work — for example, in an arched window.

■ Mount the brackets on a flat vertical surface at least 1½" wide.

   NOTE: Minimum mounting depth for a fully recessed end mount is 3" wide.

   ➤ The top of the brackets should be at the desired shade height.

      IMPORTANT: The brackets must be level and aligned.

   ➤ Be sure to allow for the ⅞" rear fabric fold clearance.

   CAUTION: The rear of the brackets must be flush against a flat mounting surface. Do <u>not</u> mount the brackets on the curved surface of the arch opening.

■ Mark two screw holes per bracket.

■ Attach the brackets using the screws provided.

   IMPORTANT: Use a level to check that the mounting surface is level.

   CAUTION: Both brackets <u>must</u> be installed at the same depth and height.
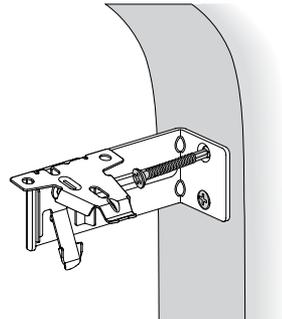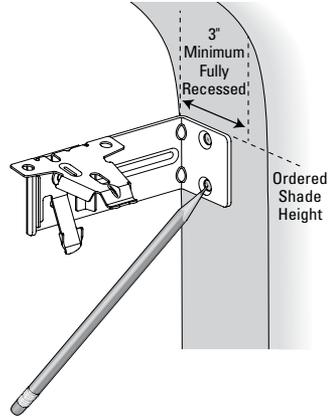
Mount the Headrail

■ Hold the headrail so that the front faces you.

IMPORTANT: To avoid damage to the fabric, make sure the fabric is not caught between the headrail and the installation bracket.

■ Fit the front channel on top of the headrail on the front lip of the installation brackets.

■ Push the back of the headrail up until it snaps into place.

■ Check to ensure the headrail is securely in the brackets.

➤ Check the bottom of the headrail is snapped into the base of each bracket.

➤ Check that the front lip of each bracket is in the front channel of the headrail.

WARNING: Failure to snap the headrail securely into the installation brackets may cause the shade to release unexpectedly. See "Removing the Shade, If Necessary" on page "Remove the Shade, If Necessary" on page 19.

Bracket

Headrail

Front of Bracket

Back of Bracket

Good

Bad
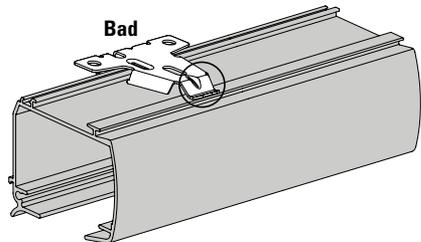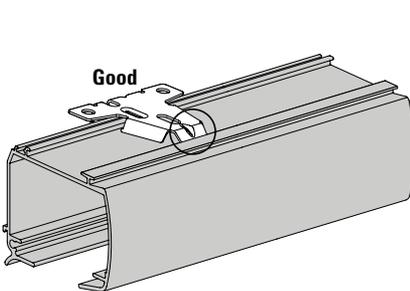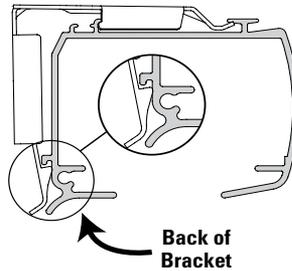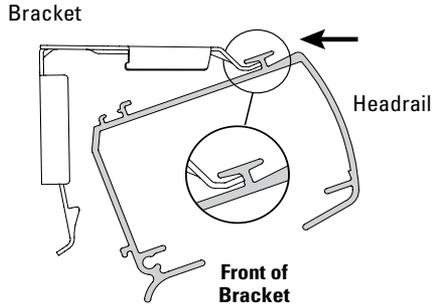
Attach the Universal Cord Tensioner (EasyRise™ Only)

■ For cord loop products, see the <u>Universal Cord Tensioner Installation Instructions</u> booklet provided with the order.

Attach the Magnetic Hold-Down Brackets (Optional)

■ Lower the shade until it is fully lowered.

■ Attach the magnetic hold-down bracket onto the bottom rail just inside the end cap, oriented as shown.

■ Mark the screw location using one of the mounting options shown below.

➤ The screw should be placed in the middle of the channel. This will allow for adjustment.

Outside Mount

Preferred

Alternate

Inside Mount

Preferred

Alternate

■ Pre-drill the screw holes using a ³⁄₃₂" drill bit.

CAUTION: Use drywall anchors when mounting into drywall.

■ Attach the hold-down brackets to the mounting surface using the screws provided.

■ If necessary, adjust the bracket height by loosening the screw and sliding the bracket up or down.
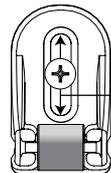
Adjust the bracket up or down using the channel.

Operate the Shade

EasyRise™ Shades

To Lower the Shade:

■ Pull down on the rear cord of the cord loop to lower the shade.

IMPORTANT: If the cord tensioner moves with the cord, you have not secured it to the wall or window frame. You must do so for the shade to operate properly. See the instructions included with your Universal Cord Tensioner Installation Kit.

To Raise the Shade:

■ Pull down on the front cord of the cord loop to raise the shade.
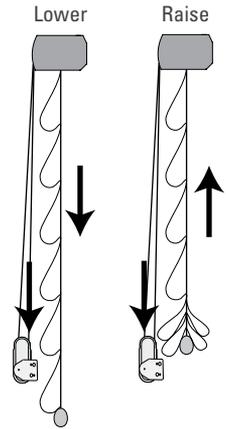
Top-Down/Bottom-Up Shades:

■ The left cord controls the bottom rail. The right cord controls the middle rail.

IMPORTANT: You must first lower the bottom rail before lowering the middle rail. Likewise, you must first raise the middle rail before raising the bottom rail.

Lower   Raise

LiteRise® Shades

To Lower the Shade:

■ Slowly and steadily pull down on the bottom rail handle.

To Raise the Shade:

■ Slowly and steadily push up on the bottom rail handle. Allow the shade to stack evenly.

Top-Down/Bottom-Up Shades:

■ Raise or lower the middle rail by slowly and steadily pushing up or pulling down on the middle rail handle.

IMPORTANT: You must first lower the bottom rail before lowering the middle rail. Likewise, you must first raise the middle rail before raising the bottom rail.

NOTE: The middle rail can be manually leveled. Fabric folds can be self-leveled by raising and lowering the shade, should the folds appear uneven.
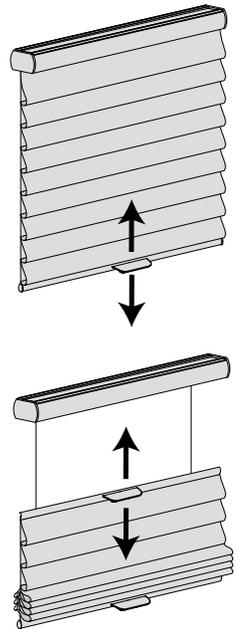
Troubleshooting

If your shade is not operating correctly:

■ Refer to the following troubleshooting procedures for specific solutions for your shade.

If questions remain, please contact Hunter Douglas Consumer Support at help.hunterdouglas.com.

Problem	The shade will not snap into the installation brackets.
Solution	Check that the installation brackets are aligned and level. Level the headrail by shimming (not provided) the installation brackets, if necessary.
	Check that the headrail is properly aligned in the installation brackets, see "Mount the Headrail" on page 11.
	Check that the fabric is not caught in the brackets.
Problem	The shade is hard to raise or lower, or will not raise or lower.
Solution	Check that the headrail and installation brackets are level and aligned in the window. Level the headrail by shimming the installation brackets, if necessary.
	Make sure the fabric is not caught in the installation brackets.
	EasyRise™ shades: Check that cord loop is not pinched or tangled. Check that the cord tensioner is mounted correctly. See _Universal Cord Tensioner Installation Instructions_ in the kit included with your shade.
Problem	The shade raises or lowers unevenly, or the bottom rail is uneven when fully raised.
Solution	Check that the headrail is level. Level the headrail by shimming the installation brackets, if necessary.

Problem	**Two-On-One Headrail Shades Only:** The center gap is not even from the top to the bottom of the shade, interfering with the function of the shade.
Solution	Ensure the entire length of the headrail is straight and level. If the center portion of the headrail is higher than the ends, the center gap will close together. If the center portion of the headrail is lower than the ends, the center gap increases.
	If necessary, adjust the height of each bracket by moving it within the screw slots or by using shims.
Problem	The fabric folds are wrinkled, creased, or gather unevenly.
Solution	Similar to clothing, Vignette® shades may require dressing throughout the life of the shade. Dress the fabric by opening and closing your shade(s) several times to realign the fabric folds.
	The folds may also be dressed by hand with a gentle tug on each edge of the fabric fold(s) where indentations appear.
	Steaming Vignette Shades
	For deeper wrinkles and creases, light steaming may be required. In lieu of steaming, commercially available wrinkle release sprays may be used. Only the face side of the shades should be sprayed, not the back liner. Depending on style and fabric, slight wrinkles, puckers or other fabric variations may remain and are inherent to this product. Do not steam the fabric on the headrail, middle rail, bottom rail, or back liners.
	A "Fabric Steaming" video is available on YouTube (Vignette Modern Roman Shades – Fabric Steaming – Hunter Douglas) at **http://cli.re/vignette-steaming.**

TROUBLESHOOTING

Problem	The front fabric appears to cling to the back fabric.
Solution	With the shade in the closed/lowered position, lightly apply a static spray for home furnishings. Follow the manufacturer's directions on the can's label. Follow these steps: **Step 1:** Hold the can 6" to 8" from the fabric panel and lightly spray across the fabric folds. **Step 2:** Raise and lower the shade 1 or 2 times to check for static reduction. **Step 3:** Allow the shade to dry in the fully closed/lowered position. If necessary, reapply the static spray each time the shade is professionally cleaned.
Problem	**EasyRise™ shades only:** The shade raises at different rates when the cord is pulled.
Solution	Depending on the size and weight of the shades, the clutch ratios may be different. More cord travel is required with larger shades than with smaller shades. This is completely normal, and not a defect of the product.
Problem	**EasyRise™ shades only:** The universal cord tensioner has climbed to the headrail.
Solution	Properly mount the cord tensioner. See the <u>Universal Cord Tensioner Installation Instructions</u> booklet provided with the order.
Problem	**EasyRise™ shades only:** The universal cord tensioner grabs onto the cord upon operation.
Solution	Check that the universal cord tensioner is mounted properly. Reinstall, if necessary. See the <u>Universal Cord Tensioner Installation Instructions</u> booklet provided with the order.

Problem	Top-Down/Bottom-Up shades do not appear level.
Solution	**Fabric Panel Leveling** If the middle rail or bottom rail is not level, adjust using the cam lock buttons located on the back of the rail. Bottom Rail Cord Clip Cam Lock Button **Unlock button.** Hold the cord in bottom rail cord clip and use a flat blade screwdriver to turn the cam lock button ¼ turn counterclockwise to unlock. If the bottom rail needs to be raised, pull up on the cord until the rail is level. If the bottom rail needs to be lowered, keep tension on the cord and gently lower the bottom rail. **Lock button.** Turn the cam lock button ¼ turn clockwise to lock.

TROUBLESHOOTING

Problem	Top-Down/Bottom-Up shades do not align with the headrail or fully close to prevent light gap.
Solution	**Mid-Rail cord clip adjustment:** With the Top-Down/Bottom-Up design option, the cord rout clips that secure to the middle rail can shift during transit or handling of the shade. If the cord rout clips have shifted and are no longer aligned with the lift cord, the shade panel will appear skewed and cord clip is a simple field fix. **Step 1:** Check to see if the cords are misaligned. Middle-rail is not aligned **Step 2:** Push the clear cord clip to the center to align with the lift cords coming from the headrail. **Step 3:** Operate the shade a few times and check to make sure the lift cords are still aligned, readjust if necessary

Remove the Shade, If Necessary

- While holding the headrail, lower the shade approximately 4" to access the installation bracket.

- **Step 1:** While holding the headrail, push back on the bottom tab of the installation bracket using your thumb or a flat blade screwdriver to release the bottom edge of the headrail.

- **Step 2:** After releasing the bottom edge, roll the back of the headrail down and out from the bracket.

  IMPORTANT: On longer shades, you might need to lower the shade slightly to access the locking tab.

Back of Shade

❷ Roll the headrail down and out from the bracket.

Tab

❶ Push back against the tab using your thumb or flat blade screwdriver.
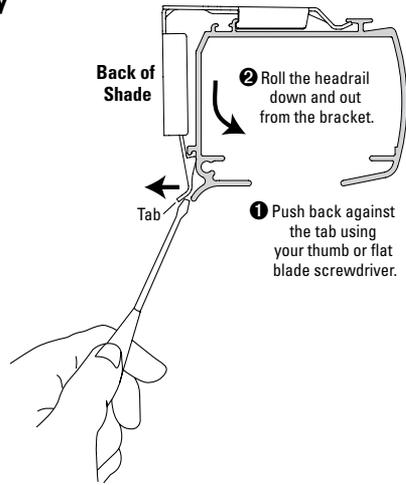
Cleaning Procedures

Hunter Douglas Vignette® Modern Roman Shades are made of an anti-static, dust-resistant fabric which repels dirt and dust. For most fabrics, the following cleaning options are available.

Dusting

- Regular light dusting with a feather duster is all the cleaning needed in most circumstances.

Vacuuming

- Use a hand-held vacuum with low suction for more thorough dust removal.

Compressed Air/Hair Dryer (Cool Setting)

- Blow dirt and debris from within the fabric folds using clean, compressed air.

Spot-Cleaning

- Spot clean using a sponge or delicate cloth, warm distilled water, and a mild soap solution. Handle with care as you would any fine fabric.

- Dab the spot with the dampened cloth until it is removed. Non-oil-based baby wipes may be used on more stubborn stains. Do not rub the fabric.

- Allow the shade to dry in the completely closed/lowered position.

Injection/Extraction Cleaning

Vignette Modern Roman Shades can be cleaned by a professional using the injection/extraction method of deep cleaning.

CAUTION: Do not use the injection/extraction method of deep cleaning on the headrail or bottom rail fabric.

- Specify the dry cleaning method only.

- Pretreat heavy stains.

- Allow the shade to dry in the completely closed/lowered position.

Ultrasonic Cleaning

Vignette Modern Roman Shades can be ultrasonically cleaned by a professional.

CAUTION: Do not ultrasonically clean the headrail, middle rail, or bottom rail fabric; or any room-darkening fabrics.

- Specify that a mild detergent solution be used.

- Never immerse the fabric-covered headrail or bottom rail into the solution.

- Allow the shade to dry in the completely closed/lowered position.

Steaming

CAUTION: Do not steam the headrail, middle rail, or bottom rail fabric.

- Steam the face fabric from the bottom to the top, making sure to get steam under each fabric fold. Be careful not to saturate the fabric with steam.

- Only the face side of the shades should be steamed, not the back liner.

- Allow the shade to dry in the fully lowered position.

- In lieu of steaming, commercially available wrinkle release sprays may be used. Only the face side of the shades should be sprayed, not the back liner. Be sure to allow the shade to dry in the fully lowered position.

A Note on Textiles

As with all textiles, Vignette® fabrics are subject to some inherent variations in the fabric weave. Subtle dye-lot variations, puckering, or wrinkling fall within textile industry standards and should be considered as normal, acceptable quality. These characteristics are not usually visible from the front or rear, but may be visible from a side angle. Additionally, there will be slight differences in pattern alignment from the fabric on the rails to the fabric of the shade, which do not detract from the product's appeal.

Variations in color and/or pattern are unique characteristics that contribute to the classic beauty of the shade.

⚠️WARNING
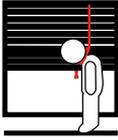
Products with a Damaged, Loose, or Missing Tension Device Pose a Strangulation Risk to Children.

This Window Blind is equipped with a Tension Device
- Remove from use and repair or replace if tension device is damaged, loose, or missing
- Tension device must be securely attached to wall or floor
- Children can climb on furniture to reach cords
  - Fasteners provided with tension device may not be appropriate for all mounting surfaces
  - Use appropriate anchors for mounting surface conditions
- Tag to be removed only by end-user

⚠️WARNING

STRANGULATION HAZARD – Young children can be strangled by cords. Immediately remove this product if a cord longer than 22 cm or a loop exceeding 44 cm around becomes accessible.

⚠️MISE EN GARDE

RISQUE D'ÉTRANGLEMENT – Les enfants en bas âge peuvent s'étrangler avec des cordes. Enlevez immédiatement ce produit si une corde mesurant plus de 22 cm devient accessible ou si le contour d'une boucle de plus de 44 cm devient accessible.

⚠️ ADVERTENCIA

Productos con un Dispositivo Tensor Dañado, Suelto o Austente Presentan un Riesgo de Estrangulatmiento Para los Niños.

Esta Persiana está equipada con un Dispositivo Tensor
- Retire del uso y arregle o reemplace si el dispositivo tensor está dañado, suelto o ausente
- El dispositivo tensor debe estar firmemente sujetoa la pared o al piso
- Los niños pueden subrise a los muebles para alcanzar las cuerdas
  - Los taquetes proporcionados con el dispositivo tensor pueden ser inapropiados para todas las superficies de montaje
  - Utilice anclas apropriadas para los diferentes tipos de las superficie del montaje
- La etiqueta puede ser quitada solo por el ultimo que la obtiene

NOTE: The warning labels on the bottom rails of corded window coverings contain important safety information. These warning labels are designed to be permanent, in accordance with the industry's safety standards, and must not be removed.

LIFETIME GUARANTEE

The Hunter Douglas® Lifetime Guarantee is an expression of our desire to provide a thoroughly satisfying experience when selecting, purchasing and living with your window fashion products. If you are not thoroughly satisfied, simply contact Hunter Douglas at **(800) 789-0331** or visit **hunterdouglas.com**. In support of this policy of consumer satisfaction, we offer our Lifetime Limited Warranty as described below.

COVERED
BY A LIFETIME LIMITED WARRANTY

- Hunter Douglas window fashion products are covered for defects in materials, workmanship or failure to operate for as long as the original retail purchaser owns the product (unless shorter periods are provided below).
- All internal mechanisms.
- Components and brackets.
- Fabric delamination.
- Operational cords for a full 7 years from the date of purchase.
- Repairs and/or replacements will be made with like or similar parts or products.
- Hunter Douglas motorization components are covered for 5 years from the date of purchase.

NOT COVERED
BY A LIFETIME LIMITED WARRANTY

- Any conditions caused by normal wear and tear.
- Abuse, accidents, misuse or alterations to the product.
- Exposure to the elements (sun damage, wind, water/moisture) and discoloration or fading over time.
- Failure to follow our instructions with respect to measurement, proper installation, cleaning or maintenance.
- Shipping charges, cost of removal and reinstallation.

Hunter Douglas (or its licensed fabricator/distributor) will repair or replace the window fashion product or components found to be defective.

TO OBTAIN WARRANTY SERVICE

1. Contact your original dealer (place of purchase) for warranty assistance.
2. Visit hunterdouglas.com for additional warranty information, frequently asked questions and access to service locations.
3. Contact Hunter Douglas at **(800) 789-0331** for technical support, certain parts free of charge, for assistance in obtaining warranty service or for further explanation of our warranty.

NOTE: In no event shall Hunter Douglas or its licensed fabricators/distributors be liable or responsible for incidental or consequential damages or for any other indirect damage, loss, cost or expense. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Different warranty periods and terms apply for commercial products and applications.

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