

HunterDouglas

Installation • Operation • Care



Alustra® Woven Textures® Roman Shades

EasyRise™, LiteRise®, and UltraGlide®

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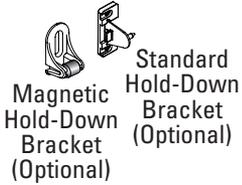
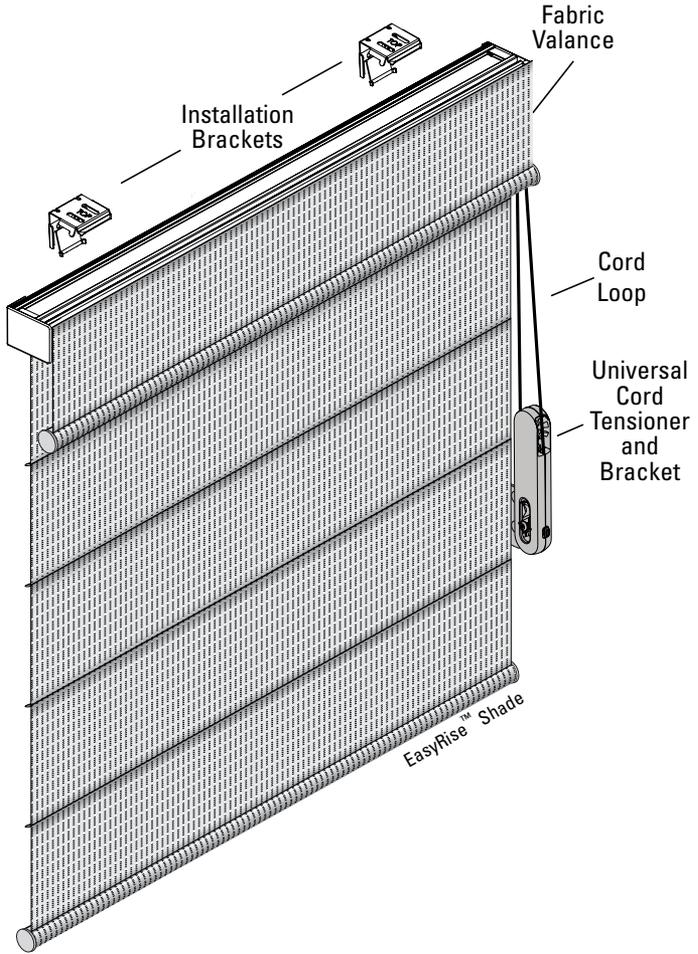
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Questions?

Contact Hunter Douglas Consumer Support at help.hunterdouglas.com.

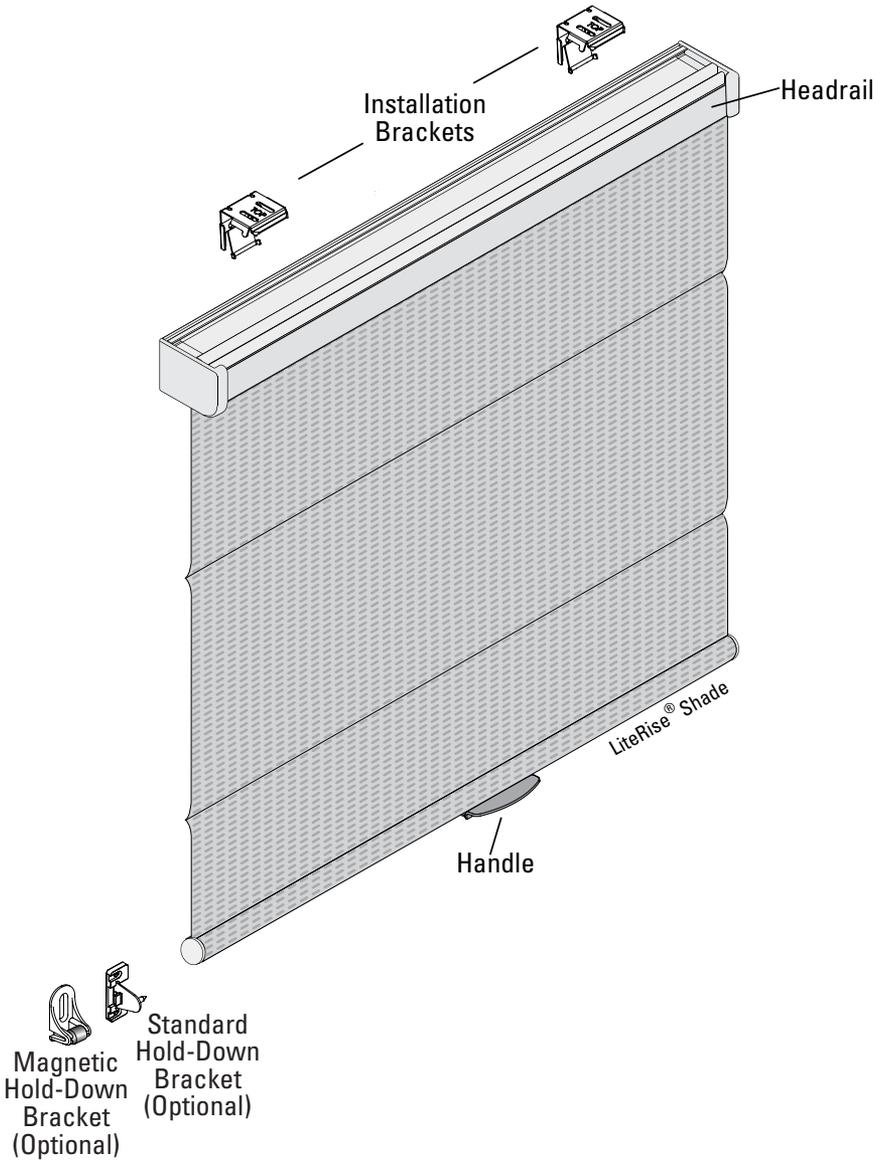
Product View — EasyRise™

(Not available in Canada)

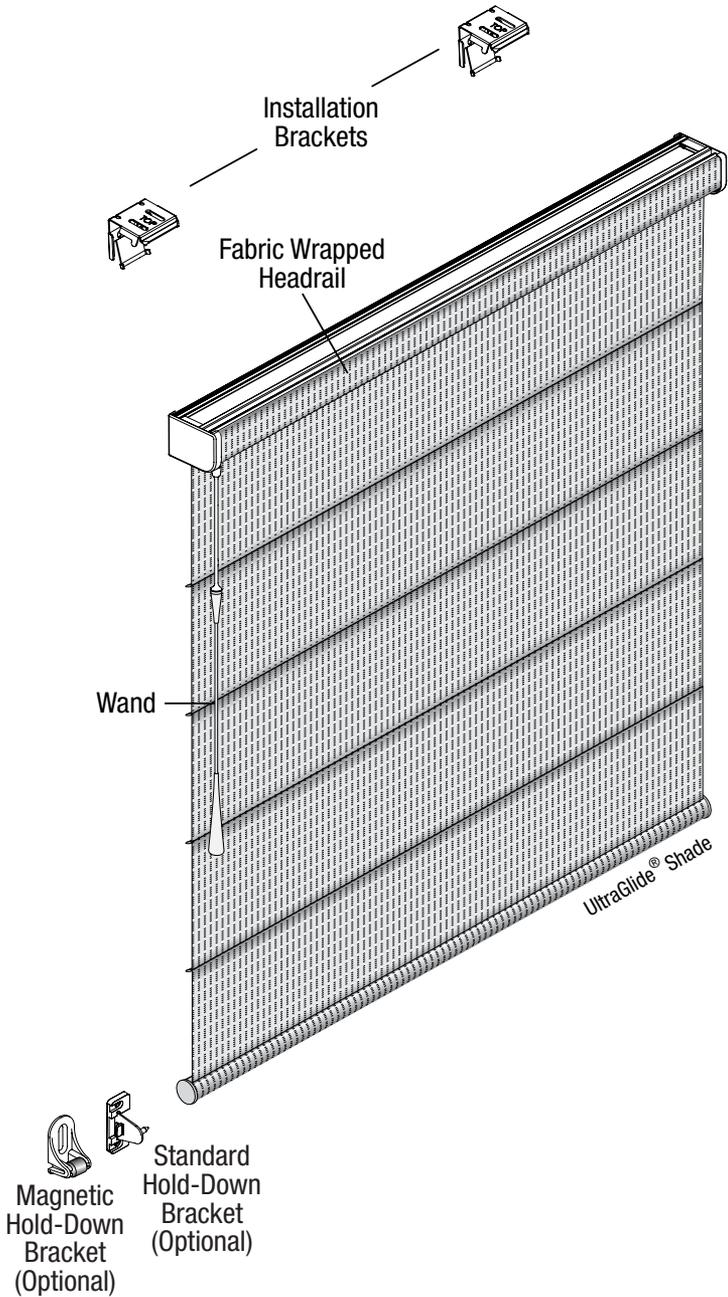


GETTING STARTED

Product View — LiteRise®



Product View — UltraGlide® with Retractable Wand



GETTING STARTED

Thank you for purchasing Hunter Douglas Alustra® Woven Textures® Roman Shades. With proper installation, operation, and care, your new shades will provide years of beauty and performance.

Please thoroughly review this instruction booklet and the enclosed packing list before beginning the installation.

Tools and Fasteners Needed

- Flat blade and Phillips screwdrivers
- Level (laser level is recommended)
- Measuring tape and pencil
- Power drill, $\frac{3}{32}$ " drill bit, and $\frac{1}{4}$ " hex driver

In addition, you will need fasteners designed to work with your specific mounting surface(s).

- **#6 Hex Head Screws (Provided).** Two $1\frac{1}{2}$ " screws are provided per installation bracket.
- **Speed Nuts and Screws (Provided).** Extension brackets come with speed nuts and screws.



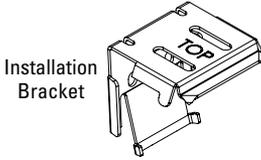
#6 x $1\frac{1}{2}$ "
Hex Head Screws
(Provided)



Speed Nuts
and Screws
(Provided with Each
Extension Bracket)

Installation Overview

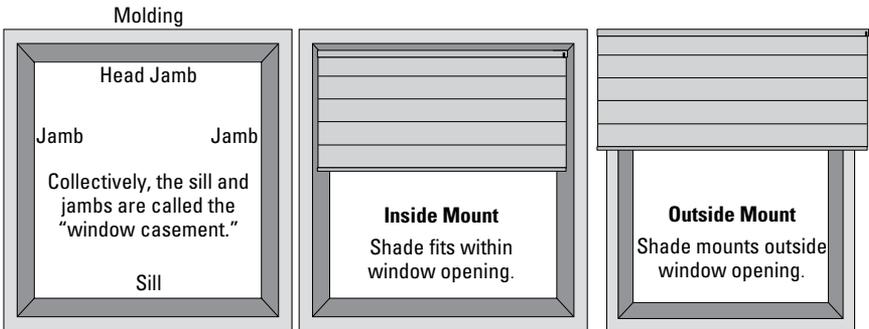
- Your order will include the correct number of installation brackets for your shade width, as shown in the table below.



Shade Width	Brackets Required
15" – 36"	2
36 ¹ / ₈ " – 72"	3
72 ¹ / ₈ " – 108"	4
108 ¹ / ₈ " – 120"	5

Mounting Types and Window Terminology

If the installation brackets are mounted correctly, the rest of the installation process follows easily. To prepare for this important first step, review the mounting types and basic window terminology illustrated below.



- Refer to the appropriate page below based on your order:

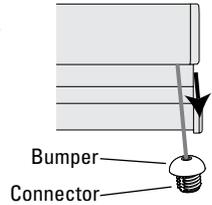
- **Inside Mount — Page 7**
- **Outside Mount — Page 8**

INSTALLATION

Install the UltraGlide® Wand Adapter

The wand adapter must be securely attached to the shade for proper operation. Before shade installation, attach the wand adapter.

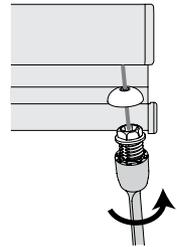
- Lay the closed shade flat on a clean surface.
- Gently pull out the bumper and threaded connector until it is visible.



- Slide the bumper away from the threaded connector and gently screw the hollow end of wand adapter into the threaded connector.

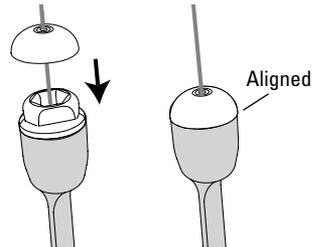
- Continue to rotate the wand adapter until you feel it click and the wand adapter stops moving. Ensure the adapter is laying on its flat side.

CAUTION: If the wand adapter is not properly secured, it will come loose after repeated use.

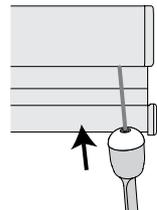


- Slide the bumper back onto the threaded connector.
- Make sure the bumper is properly aligned and seated tightly on top of the threaded connector.

NOTE: The underside of the bumper matches the shape on the top of the threaded connector.



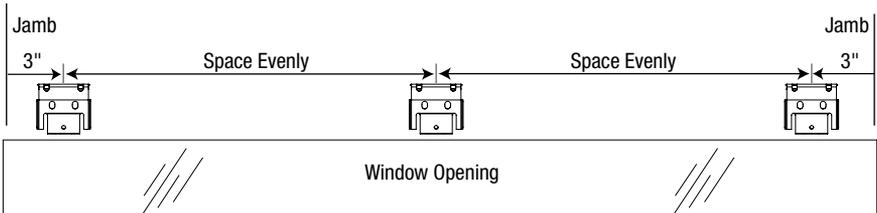
- Gently release the wand adapter
- Install the shade and proceed to "Install the UltraGlide® Wand" on page 11.



Mount the Installation Brackets – Inside Mount

- Mark 3" in from each jamb.

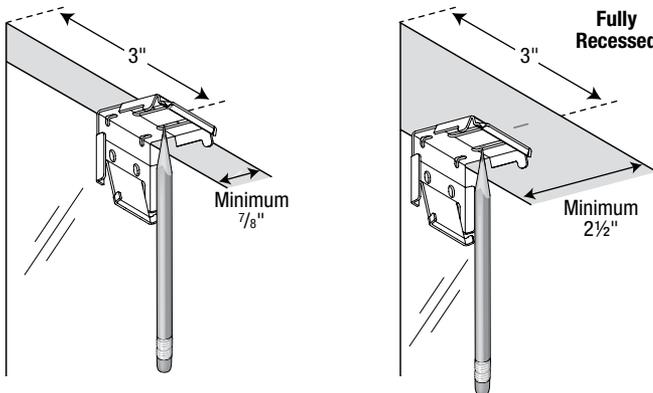
- If more than two installation brackets came with your order, space additional bracket(s) evenly between the two end brackets and mark their location. Mount into wood whenever possible.



- Center the brackets on your marks, then mark each of the screw holes.

- For fully recessed mounting, the fabric will be flush with the front of the window casement, when raised. A minimum depth of 2½" is needed to fully recess your shade.
- Minimum mounting depth for bracket attachment is 7⁄8".

IMPORTANT: The front edges of the installation brackets must be level and aligned.



- Drill the screw holes using a 3⁄32" drill bit.

- Attach the installation brackets using the screws provided.

- Check that the mounting surface is level and the brackets are aligned. If mounting to a heavily textured surface, shim the brackets, if needed.



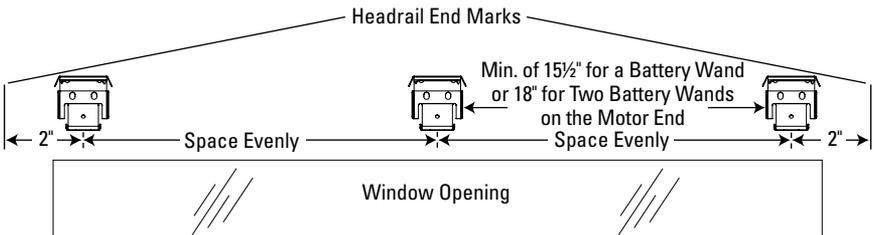
WARNING: Product is heavy. Mount into wood/metal studs or into concrete with concrete anchors. Drywall anchors are not recommended.

Proceed to "Install the Shade" on page 9.

INSTALLATION

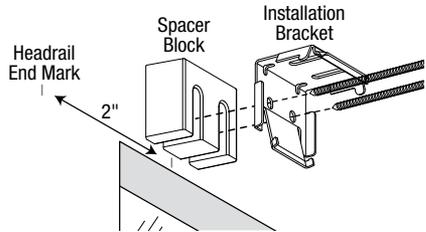
Mount the Installation Brackets – Outside Mount

- Center the headrail over the window opening at the desired height. Use a pencil to lightly mark each end of the headrail.
 - Alternatively, measure the width of the headrail and use that width to mark the headrail end points over the window opening.
- Mark 3" in from each end of the headrail.
 - If more than two installation brackets came with your order, space additional bracket(s) evenly between the two end brackets and mark their location. Mount into wood whenever possible.



- Center the brackets on your marks and mark the screw holes.

- A minimum of $1\frac{3}{4}$ " flat vertical surface is required to mount the brackets.
- The top of the installation brackets should be at the desired shade height.



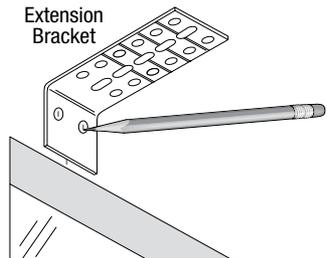
IMPORTANT: The brackets should be level and aligned.

CAUTION: The rear of the brackets must be flush against a flat mounting surface. Do not mount brackets on curved molding.

- Extension brackets provide up to $1\frac{1}{2}$ " of clearance. If used, mark the center and mark the screw holes.
- Drill the screw holes using a $\frac{3}{32}$ " drill bit.

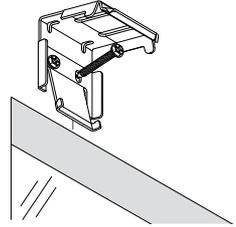


WARNING: Product is heavy. Mount into wood/metal studs or into concrete with concrete anchors. Drywall anchors are not recommended.

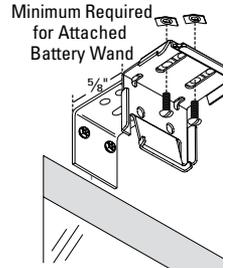


- Attach the installation/extension brackets using the screws provided.

CAUTION: The rear of the installation brackets must be flush against a flat mounting surface. Do not mount installation brackets on curved molding.

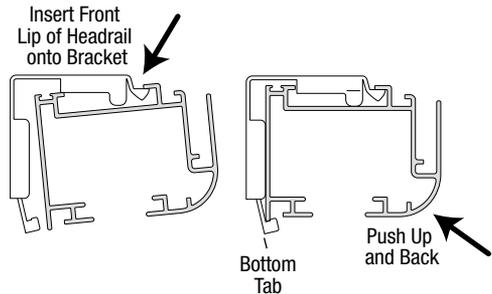


- When using extension brackets, attach the installation brackets using the screws and speed nuts provided.



Install the Shade

- With the headrail slightly tilted, insert the front lip of the headrail onto the front lip of the installation bracket.
- Push the headrail back and up until its bottom lip snaps into bottom tab on the installation bracket.



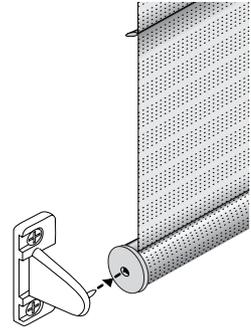
INSTALLATION

Attach the Optional Components

Standard Hold-Down Brackets

Standard hold-down brackets may be used with outside mount shades only.

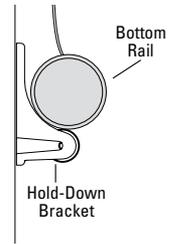
- With the shade fully lowered, insert the pin on the hold-down bracket into the hole on the bottom rail end cap.
- Mark the hole locations on the mounting surface.
- Position the hold-down brackets over the mounting hole locations and check their alignment. Attach using two screws.



IMPORTANT: Disconnect the bottom rail from the hold-down brackets to raise the shade.

Magnetic Hold-Down Brackets

- Lower the shade.
- Place the magnetic hold-down bracket onto the bottom rail just inside the end cap, oriented as shown.
- Hold the bracket while opening and closing the shade slightly (it may be necessary to have someone assist you). Adjust the bracket to the best overall position using the mounting options shown below.



Outside Mount

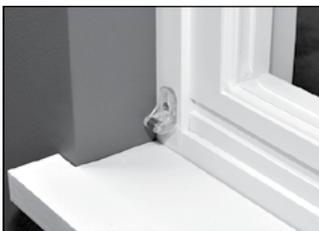


Preferred



Alternate

Inside Mount



Preferred

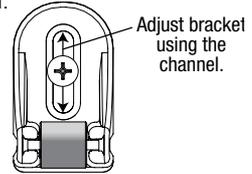


Alternate

- Mark the screw location.
 - The screw should be placed in the middle of the channel. This will allow for adjustment.
- Drill the screw holes using a $\frac{3}{32}$ " drill bit.

IMPORTANT: Use drywall anchors when mounting into drywall.

- Attach the hold-down brackets to the mounting surface using the screws provided.
- If necessary, adjust bracket height by loosening the screw and sliding the bracket up or down.



Attach the Universal Cord Tensioner (UCT) — EasyRise™ Only

(Not available in Canada)

- For cord loop products, see the [Universal Cord Tensioner Installation Instructions](#) booklet provided with the order.

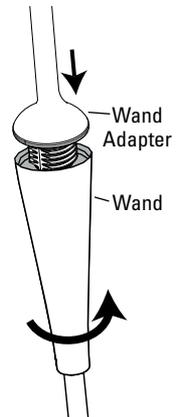
Install the UltraGlide® Wand

The wand must be securely attached to the wand adapter for proper operation.

- Gently screw the threaded end of wand adapter into the hollow end of the wand.
- Continue to firmly rotate the wand until tight.

CAUTION: If the wand is not properly secured, it will come loose after repeated use.

- Gently release the wand.



OPERATION

Operate the Shade

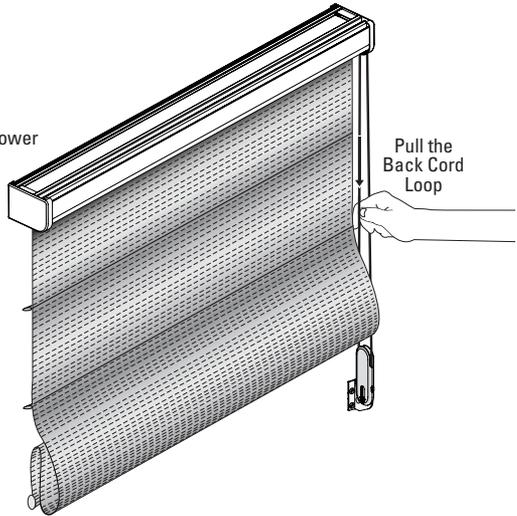
IMPORTANT: Top-Down/Bottom-Up and Independent Operable Liner shades have two lift chains. To operate Top-Down/Bottom-Up shades, the right chain operates the middle rail and the left chain operates the bottom rail. You must first lower the bottom rail before lowering the middle rail. Likewise, you must first raise the middle rail before raising the bottom rail. Top-down/bottom-up not available on LiteRise® shades.

EasyRise™ Shades

(Not available in Canada)

To Lower the Shade

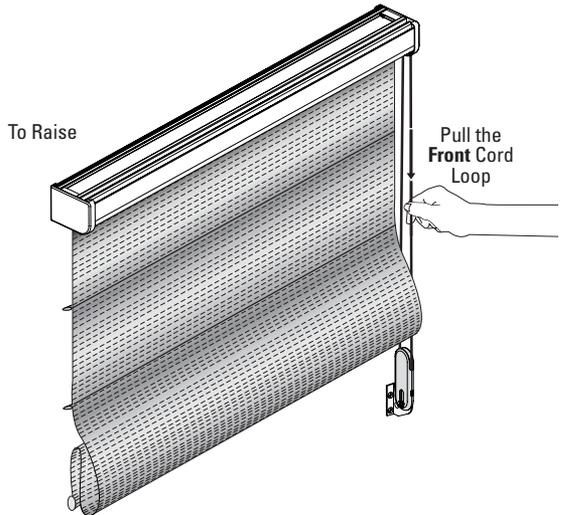
- Pull down on the back of the continuous cord loop.



To Raise the Shade

- Pull down on the front of the continuous cord loop.

IMPORTANT: If the universal cord tensioner moves up the cord, you have not secured it to the wall or window frame. You must do so for the shade to operate properly. See the instructions included with your [Universal Cord Tensioner Installation Kit](#).

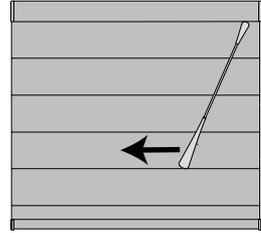


UltraGlide® Shades with Wand

For smooth operation, keep the wand close to the fabric when raising and lowering the shade.

To Lower the Shade

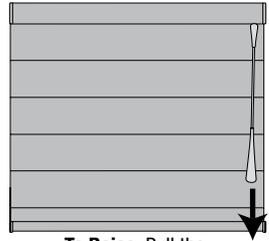
- Pull the wand toward the center of the shade and release.



To Lower: Pull the wand toward the center of the shade and release.

To Raise the Shade

- Pull the wand straight down or slightly toward the outside.
 - With each stroke the shade partially raises.
 - Allow the wand to retract after each downward stroke.
 - Use multiple strokes until the shade reaches the desired position.



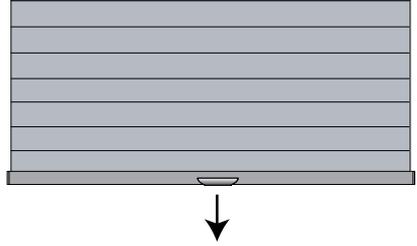
To Raise: Pull the wand straight down with short strokes.

OPERATION

LiteRise® Shades

To Lower the Shade

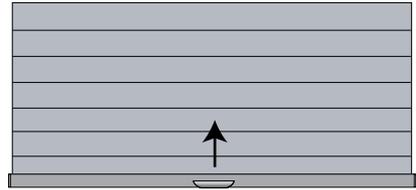
- Slowly and steadily pull down on the bottom rail handle.



To Raise the Shade

- Slowly and steadily push up on the bottom rail handle.

IMPORTANT: When raising the shade, be sure to raise it straight up. Pushing it up to the left or right may make the fabric rub against the wall or valance, it can possibly fray the fabric edges.



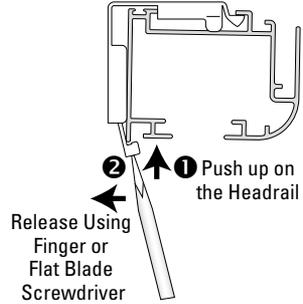
Troubleshooting

Problem	The shade will not fit into the installation brackets.
	<p>Check that the installation brackets are level and aligned. Shim the installation brackets to level the headrail, if necessary. Shims are not provided.</p> <p>Be sure the heads of the screws are flush against the installation bracket.</p> <p>Check that the headrail is completely inserted into the installation brackets. See "Install the Shade" on page 9.</p>
Problem	The shade is hard to raise or lower, or will not raise or lower.
Solution	<p>Make sure that the shade fabric is not caught between the installation bracket and the headrail.</p> <p>Check that the headrail and installation brackets are level and aligned. Shim the installation brackets to level the headrail, if necessary. Shims are not provided.</p> <p>If hold-down brackets are used, make sure they have been released before operating the shade.</p>
Problem	The shade raises or lowers unevenly or the bottom rail is uneven when fully raised.
Solution	<p>Check that the headrail and installation brackets are level and aligned. Shim the installation brackets to level the headrail, if necessary. Shims are not provided.</p> <p>Check to see if there is an obstruction in the shade's path. If a shade hits an obstruction as it is lowered, it may become misaligned. This may cause the shade to be angled or tilted when fully raised. Try lowering the shade completely, then raising it to allow it to self-correct.</p>
Problem	The universal cord tensioner has climbed to the headrail.
Solution	Properly mount the universal cord tensioner. See the Universal Cord Tensioner Installation Instructions booklet provided with the order.
Problem	The universal cord tensioner grabs onto the chain upon operation.
Solution	Check that the universal cord tensioner is mounted properly. Reinstall, if necessary. See the Universal Tensioner Installation Instructions booklet provided with the order.

CARE

Remove the Shade (If Necessary)

- Raise the shade completely.
- Support the headrail so that it does not fall. Push up on the headrail and use your finger or a flat blade screwdriver to release the bottom tab on the installation brackets.
- Pull the headrail straight out from the installation brackets.



Cleaning Procedures

Hunter Douglas Alustra® Woven Textures® Roman Shades are made of anti-static, dust-resistant fabric which repels dirt and dust. For most fabrics, the following cleaning options are available.

Dusting

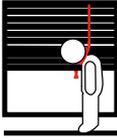
- Regular light dusting with a feather duster is all the cleaning that is needed in most circumstances.

Vacuuming

- For deeper cleaning, vacuum gently with a brush attachment.

Compressed Air/Hair Dryer (Cool Setting)

- Use compressed air or a hair-dryer on a cool setting to blow dust and dirt off shades.

⚠️ WARNING

Products with a Damaged, Loose, or Missing Tension Device Pose a Strangulation Risk to Children.

This Window Blind is equipped with a Tension Device

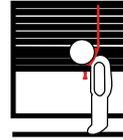
- Remove from use and repair or replace if tension device is damaged, loose, or missing
- Tension device must be securely attached to wall or floor
- Children can climb on furniture to reach cords
 - Fasteners provided with tension device may not be appropriate for all mounting surfaces
 - Use appropriate anchors for mounting surface conditions
- Tag to be removed only by end-user

⚠️ WARNING

STRANGULATION HAZARD – Young children can be strangled by cords. Immediately remove this product if a cord longer than 22 cm or a loop exceeding 44 cm around becomes accessible.

⚠️ MISE EN GARDE

RISQUE D'ÉTRANGLEMENT – Les enfants en bas âge peuvent s'étrangler avec des cordes. Enlevez immédiatement ce produit si une corde mesurant plus de 22 cm devient accessible ou si le contour d'une boucle de plus de 44 cm devient accessible.

⚠️ ADVERTENCIA

Productos con un Dispositivo Tensor Dañado, Suelto o Ausente Presentan un Riesgo de Estrangulamiento Para los Niños.

Esta Persiana está equipada con un Dispositivo Tensor

- Retire del uso y arregle o reemplace si el dispositivo tensor está dañado, suelto o ausente
- El dispositivo tensor debe estar firmemente sujeto a la pared o al piso
- Los niños pueden subirse a los muebles para alcanzar las cuerdas
 - Los taquetes proporcionados con el dispositivo tensor pueden ser inapropiados para todas las superficies de montaje
 - Utilice anclas apropiadas para los diferentes tipos de las superficie del montaje
- La etiqueta puede ser quitada solo por el ultimo que la obtiene

NOTE: The warning labels on the bottom rails of chained window coverings contain important safety information. These warning labels are designed to be permanent, in accordance with the industry's safety standards, and must not be removed.

**LIFETIME
GUARANTEE**

The Hunter Douglas® Lifetime Guarantee is an expression of our desire to provide a thoroughly satisfying experience when selecting, purchasing and living with your window fashion products. If you are not thoroughly satisfied, simply contact Hunter Douglas at **(800) 789-0331** or visit **hunterdouglas.com**. In support of this policy of consumer satisfaction, we offer our Lifetime Limited Warranty as described below.

COVERED

BY A LIFETIME LIMITED WARRANTY

- Hunter Douglas window fashion products are covered for defects in materials, workmanship or failure to operate for as long as the original retail purchaser owns the product (unless shorter periods are provided below).
- All internal mechanisms.
- Components and brackets.
- Fabric delamination.
- Operational cords for a full 7 years from the date of purchase.
- Repairs and/or replacements will be made with like or similar parts or products.
- Hunter Douglas motorization components are covered for 5 years from the date of purchase.

NOT COVERED

BY A LIFETIME LIMITED WARRANTY

- Any conditions caused by normal wear and tear.
- Abuse, accidents, misuse or alterations to the product.
- Exposure to the elements (sun damage, wind, water/moisture) and discoloration or fading over time.
- Failure to follow our instructions with respect to measurement, proper installation, cleaning or maintenance.
- Shipping charges, cost of removal and reinstallation.

Hunter Douglas (or its licensed fabricator/distributor) will repair or replace the window fashion product or components found to be defective.

TO OBTAIN WARRANTY SERVICE

1. Contact your original dealer (place of purchase) for warranty assistance.
2. Visit hunterdouglas.com for additional warranty information, frequently asked questions and access to service locations.
3. Contact Hunter Douglas at **(800) 789-0331** for technical support, certain parts free of charge, for assistance in obtaining warranty service or for further explanation of our warranty.

NOTE: In no event shall Hunter Douglas or its licensed fabricators/distributors be liable or responsible for incidental or consequential damages or for any other indirect damage, loss, cost or expense. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Different warranty periods and terms apply for commercial products and applications.

HunterDouglas 
hunterdouglas.com